

QUARTERLY REPORT #10

AUGUST 2018



The Los Angeles County
HOMELESS INITIATIVE
REAL HELP. LASTING CHANGE.

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HOMELESS INITIATIVE: INTRODUCTION

The County of Los Angeles is spearheading an **unprecedented countywide movement** to prevent and combat homelessness.

- The County jump-started efforts to **combat homelessness** even before passage of the landmark Measure H sales tax in March 2017.
- Through a **collaborative process** with community and government partners, LA County developed a set of **interconnected strategies** to prevent and combat homelessness. The County infused \$100 million to launch these strategies in 2016 and added \$259 million in Measure H funding in FY 2017-18. For FY 2018-2019, \$402 million in Measure H funding has been allocated.
- With the creation of the **Los Angeles County Homeless Initiative** (CEO HI) and passage by voters of **Measure H** - which is raising an estimated **\$355 million annually** to sustain and accelerate the County's strategies to combat homelessness – we have the momentum and new resources to **generate long-term change**.
- Thousands of individuals and families already have been helped through a major expansion of **outreach, emergency shelter, rapid rehousing, permanent supportive housing and benefits advocacy for homeless disabled adults** – in all parts of the County.

This is the CEO HI's **tenth quarterly report** covering the period from April 14, 2018 through July 13, 2018. This report shows that we are making measurable **progress across all dimensions** of the County's commitment to combat and prevent homelessness. While the numbers of those directly served by HI Strategies are encouraging, a humanitarian crisis of such complexity will require **sustained focus and collaboration** with the County's partners and stakeholders. The CEO HI continues to work closely and build capacity with a diverse and ever-growing **network of partners** to serve many more of our homeless neighbors.

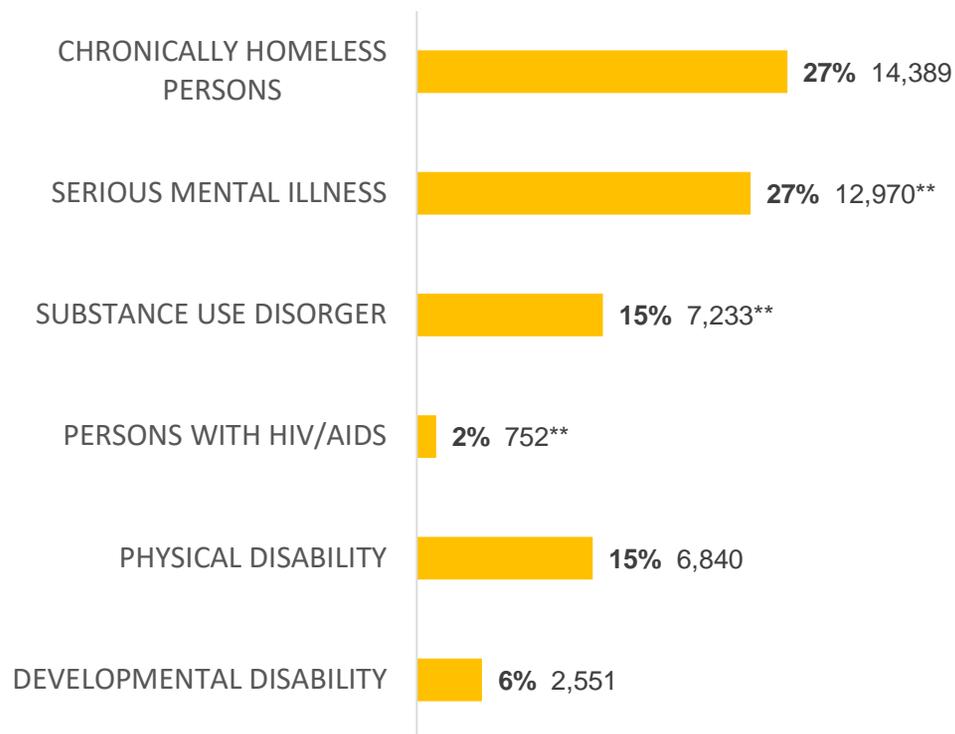


HOMELESSNESS IN LOS ANGELES COUNTY

THE NUMBERS

- According to the 2018 Point-Time-Count conducted by the four Continua of Care in LA County, there were **53,195 homeless persons** in Los Angeles County on any given night.
- The Point-In-Time Count identified that **¾ of homeless individuals are unsheltered**, including people living in vehicles, tents and encampments.
- Among people experiencing homelessness who are over 18 years of age, **27% have serious mental illnesses**, **15% have substance use disorders**, **27% are chronically homeless**, and **6% are homeless due to fleeing domestic or intimate partner violence**.

*DEMOGRAPHIC CHARACTERISTICS



* Data are for the Los Angeles Continuum of Care (LA CoC) only and exclude data from Glendale, Long Beach, and Pasadena. LA CoC Homeless Count for 2018 was 50,385. People can have multiple demographic characteristics.

** Data are for the LA CoC, age 18 and over population.



HOMELESS INITIATIVE IMPLEMENTATION

Of the 51 HI Strategies approved by the Board, **47 have been fully or partially implemented**, as reflected in Exhibit I. Of the 21 Strategies funded through Measure H, all except one have been implemented. Implementation status and next steps for the 51 HI strategies can be found in Exhibit II.

STRATEGY HIGHLIGHTS*

PERMANENTLY HOUSED THROUGH MEASURE H STRATEGIES

A total of **7,448 families and individuals** were **permanently housed** through specific Measure H strategies.

A1: HOMELESS PREVENTION PROGRAM FOR FAMILIES

935 families were assisted with prevention services through the Family Solutions Centers. Of those 935 families, **477 families** exited the program and **348** (73 %) either retained their housing or transitioned into other permanent housing.

B1: PROVIDE SUBSIDIZED HOUSING TO HOMELESS DISABLED INDIVIDUALS PURSUING SUPPLEMENTAL SECURITY INCOME (SSI)

842 homeless, disabled adults pursuing SSI were housed.

*All highlights feature Fiscal Year (FY) 2017-18 unless noted otherwise.

7,448

PERMANENTLY HOUSED THROUGH MEASURE H STRATEGIES IN FY 2017-18



HOMELESS INITIATIVE IMPLEMENTATION

B3: PARTNER WITH CITIES TO EXPAND RAPID RE-HOUSING (RRH)

2,609 RRH participants moved into housing and **3,336** participants exited the program to permanent housing.

3,336

**PARTICIPANTS EXITED
RRH INTO PERMANENT
HOUSING THROUGH B3**

B4: FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

The Housing Authority of the County of Los Angeles provided **\$1,285,217** in incentives to landlords to help secure **498 units** for housing voucher recipients.

2,179

**INDIVIDUALS RECEIVED
INTERIM HOUSING
THROUGH B7**

B7: INTERIM/BRIDGE HOUSING FOR THOSE EXITING INSTITUTIONS

2,179 individuals discharged from institutions were provided interim housing.

C4/C5/C6: ESTABLISH A COUNTYWIDE SSI AND VETERANS BENEFITS ADVOCACY PROGRAM FOR PEOPLE EXPERIENCING HOMELESSNESS OR AT RISK OF HOMELESSNESS

Countywide Benefits Entitlement Services Teams assisted **6,824** disabled individuals with applications for SSI and Veterans Disability Benefits.

6,824

**DISABILITY APPLICATIONS
THROUGH C4/C5/C6**

*All highlights feature FY 2017-18 unless noted otherwise.



HOMELESS INITIATIVE IMPLEMENTATION



D2: EXPANSION OF JAIL IN-REACH

3,489 inmates received D2 Jail In-Reach services.

D6: CRIMINAL RECORD CLEARING PROJECT

Since the January 2018 launch of D6 expungement services, the Public Defender held **51** record-clearing services events throughout the County, engaged **553** clients, and filed **264** petitions for dismissal or reduction, **153** of which have been granted so far.

D7: PROVIDE SERVICES FOR PERMANENT SUPPORTIVE HOUSING

2,842 clients were linked to new Intensive Case Management Services slots, **1,317** clients received federal rental subsidies, **1,229** clients received local rental subsidies, and **733** clients were placed in permanent housing.

*All highlights feature FY 2017-18 unless noted otherwise.



HOMELESS INITIATIVE IMPLEMENTATION

E4: FIRST RESPONDERS TRAINING

As of June 30, 2018, **49** First Responder Trainings had been convened for Sheriff personnel, for a total of approximately **1,315** deputies and sergeants trained since the inception of the First Responders Training on October 26, 2016.

E6: COUNTYWIDE OUTREACH SYSTEM

Countywide outreach teams engaged **8,933** individuals, connected **6,483** to services, placed **938** individuals into interim housing, and linked **521** individuals to a permanent housing program.

E8: ENHANCE THE EMERGENCY SHELTER SYSTEM

13,524 individuals entered crisis, bridge, and interim housing funded in whole or in part by Measure H. During the same period of time, **2,752** individuals exited interim housing to permanent housing.

E14: ENHANCED SERVICES FOR TRANSITION AGE YOUTH

3,537 youth were assessed using the Next Step Tool.

*All highlights feature FY 2017-18 unless noted otherwise.

1,459

**INDIVIDUALS PLACED INTO
INTERIM HOUSING OR PERMANENT
HOUSING THROUGH E6**

13,524

**INDIVIDUALS ENTERED CRISIS,
BRIDGE, AND INTERIM HOUSING
THROUGH E8**

3,537

**YOUTH ASSESSED USING
THE NEXT STEP TOOL**



SUCCESS STORIES

ARWATHA WHITFIELD

Arwatha Whitfield had successfully maintained her rental unit for over 20 years until one summer her nieces came to stay with her and did not leave! She did not want to kick her family out to the streets, but eventually her owner served her a **notice to vacate**.

When she moved out, the **rental market** was out of her reach. While she looked for a new unit, she stayed with friends and family, and slept in shelters and on park benches; she was homeless for over a year.

The Homeless Incentive Program (HIP) helped Arwatha during this difficult time. She felt that HIP staff went “**above and beyond**” for her. Without HIP’s help, she doesn’t think she would have ever been able to find a place to live. HIP followed-up with landlords for status updates on units, provided **transportation**, and even helped pay for her rental application fees and **security deposit**.

On April 19, 2018, Arwatha leased and moved into her new home.

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES



SUCCESS STORIES



DAN: HOUSED AFTER SIX YEARS

Dan is 58-years-old and was homeless for over **six years**. He was initially focused on not losing his storage space, but unfortunately could not make payments and lost his cherished possessions. He was **encamped** on the grounds of a church in Highland Park as part of an arrangement made between a **local non-profit** and the **pastor of the church**.

An outreach team **built rapport** with Dan over time and he shared his aspirations of becoming a teacher. They linked him to the Los Angeles Christian Health Center for primary **physical healthcare** and **mental health** services, and to Showers of Hope for regular **shower** and **hygiene services**.

Dan didn't think he could find work because of a possible diagnosis of Attention Deficit Disorder. After receiving services, Dan's health and mental health improved and he is on a path towards **long-term recovery**. He was matched to the Rosslyn Apartments for **permanent housing** and moved into his unit in June 2018. To give back to the community that supports him, Dan started **volunteering** at Showers of Hope the same week he secured housing.

STRATEGY E6 – COUNTYWIDE OUTREACH SYSTEM

SUCCESS STORIES

CALVIN ALFORD: A VET WHO SOUGHT HELP

Calvin Alford is an **Army Veteran** from the 11th Bravo Infantry. His experience with homelessness began in December 2017 due to an unfortunate chain of events while living with family members. While homeless, he lived in the Los Angeles, Lancaster and Palmdale areas and spent **five months on the streets**.

Calvin faced major obstacles in locating a unit, including finding landlords willing to accept his credit. The Housing Incentive Program (HIP) Housing Advisor team in Palmdale helped Calvin search for, and secure, a home that was **safe** and **comfortable** enough to have his daughter visit regularly. HIP also helped Calvin pay for move-in fees and furnish his new home.

Calvin is thankful for HIP in assisting him find a home. It has taken a heavy load off his shoulders, allowing him to focus on other important issues, such as addressing health problems and **searching for a job**.

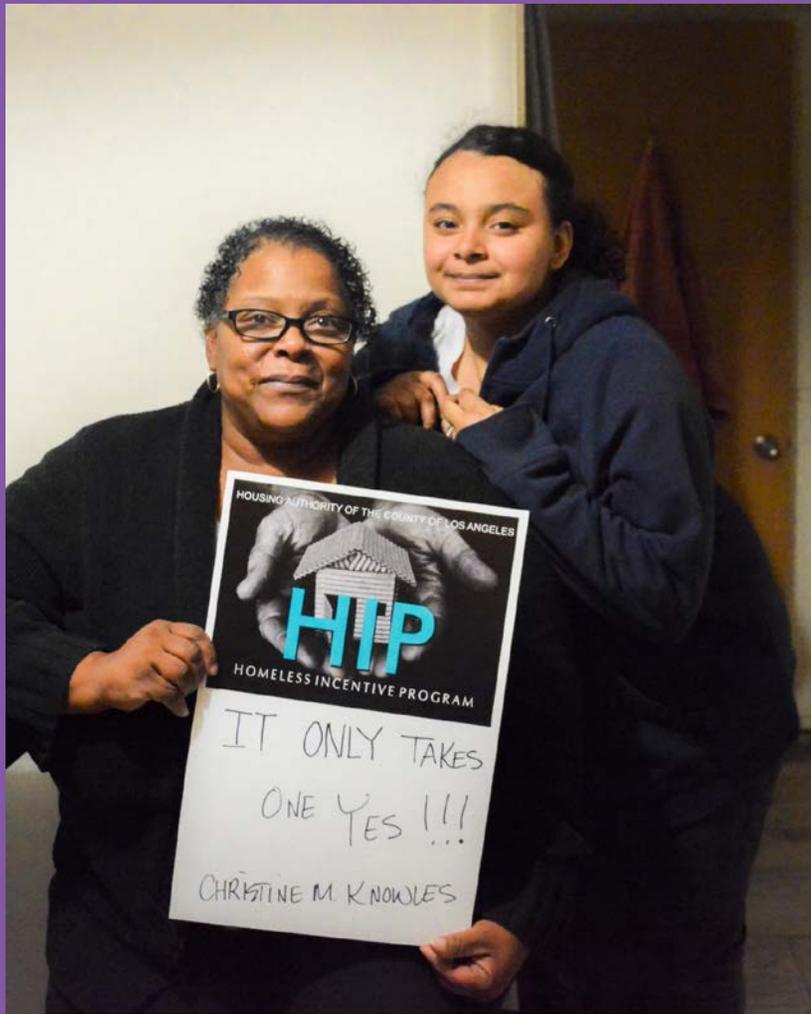
"As vets, we aren't too strong to ask for help. The help is there for us; let's use every resource we have to make our situation better."

-Calvin Alford

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES



SUCCESS STORIES



CHRISTINE KNOWLES'S JOURNEY

After Christine Knowles' mother passed away, her sister took over the estate, changed her lease agreement, and ultimately **displaced** her from her home. Being involved in an Unlawful Detainer court action hurt Christine's finances, her credit, and ultimately her spirit to fight for herself. She became homeless living on the streets for **six months**.

She found shelter at Union Station Homeless Services' Euclid Villa Transitional Housing for two years and was able to save 70% of her income. Beyond Shelter referred Christine to the Continuum of Care Program. Despite receiving a **Section 8** certificate, she had a difficult time finding units where landlords accepted the voucher. When she started working with a Homeless Incentive Program (HIP) Housing Advisor, she began to regain her **drive, dedication** and **patience** to keep searching for housing despite the long process. Her **patience and persistence** paid off when, finally, she was accepted for an apartment. HIP provided Christine with a security deposit, and her dream of having her own place to call home came true.

*"It only takes **one 'yes'**. Even though 50 have said 'no', I only need one 'yes'."*

- Christine Knowles

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

SUCCESS STORIES

AFTER 20 YEARS, CARLOS ROMERO HAS A HOME

Carlos Romero had been homeless in the Tujunga Wash for **over 20 years**. He was invisible to the world until an Intensive Case Management Services (ICMS) **Street Based Engagement team** found and engaged him.

The medical doctor on the team notified LA Family Housing ICMS staff of Carlos's rapidly deteriorating condition due to significant and **untreated health issues**, and urged them to get him into housing after assessing that he would not last much longer living outside.

LA Family Housing staff worked to create a **trusting space** for Carlos to find suitable **permanent housing**. With the help of Brilliant Corners, they were able to house Carlos within a week by utilizing a Housing for Health Flexible Housing Subsidy Program housing subsidy since he did not qualify for federal housing subsidies at that time.

Carlos is excited to be in a **safe and comfortable home** and was overjoyed when his **furniture** arrived.

He loved the company of feral cats in the wash and still goes out to feed them every day.

STRATEGY D7 – PROVIDE SERVICES AND RENTAL SUBSIDIES FOR PERMANENT SUPPORTIVE HOUSING



SUCCESS STORIES

STEPHANY RISES

Stephany faced several **barriers to employment**, including being chronic homelessness. She was referred to Chrysalis Staffing Agency in October 2017 and enrolled into the **LA-RISE program**. She was initially hired temporarily as an E-Commerce Associate at Goodwill, but in March 2018 she informed Chrysalis that she had been **offered the position permanently**.

Stephany is still employed and continues to volunteer to **help others** who are experiencing homelessness like she did. She continues to check in with her Employment Specialist and plans to work on her long-term goal of opening a homeless shelter for youth.

STRATEGY C2 / C7 – Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprises & Subsidized Employment for Homeless Adults



TRANSITION AGE YOUTH

A female transition-age youth resided at LA Family Housing before enrolling in the **Housing and Jobs Collaborative**. She has a long history of experiencing trauma and abuse. With the support of LA Family Housing, Brilliant Corners and Chrysalis, she received an array of **services**, including a monthly rental assistance subsidy, referral to the Department of Mental Health to help address her PTSD symptoms, assistance with housing search/relocation, and transfer to a **long-term subsidy** through the Department of Health Services' Housing for Health program.

Despite numerous barriers, she was able to pursue her education and **graduated** from Cal Poly Pomona in June 2018 with a degree in Kinesiology, thanks to the advocacy support on her behalf from the Cal Poly Pomona Disability Center. She is currently receiving **tuition assistance** to become a certified yoga instructor.

STRATEGY B3 – PARTNERING WITH CITIES TO EXPAND RAPID RE-HOUSING



SUCCESS STORIES

HOMELESS FOR MORE THAN 7 YEARS...

Staff at Pitchess Detention Center saw a 55 year-old African American male. The client had been homeless for more than **seven years** with no social support or connection to medical or mental health services. He had a **long history of being incarcerated** for quality of life crimes due to his homelessness and mental health status, which include bipolar disorder and extensive anger management issues. Due to these issues he was **at risk of recidivism, substance abuse, and aggressive behaviors** and was unable to care for his activities of daily living.

His case manager worked to arrange interim/bridge housing at First to Serve/Vernon after contacting the facility to explain the urgency of the application as the client had an upcoming release date. The bed was **secured in less than five hours**. The client was also connected to a **full scope of services** including Downtown Mental Health to refer him to medical and mental health services and Chrysalis for **job training support**. The client completed his job training and **found part-time employment**. He has obtained housing on his own and is currently renting and sharing a room in a sober living home in South Los Angeles.

STRATEGY D2 – EXPANSION OF JAIL IN-REACH

AN ENRICHED CARE ENVIRONMENT...

The client is a 47-year-old female with a long history of substance abuse and bipolar disorder. She was **found intoxicated** on the sidewalk in front of Housing for Health on Skid Row. She was assessed for medical clearance before being referred to, and accepted at, John Wesley Community Health Institute Enhanced Services Program (JWCH ESP). She had previously been in a recuperative care facility, but was **unable to maintain housing**. She returned to the street with several unhealed wounds and was **extremely vulnerable**.

The client was linked with a supportive community at ESP through Housing for Health. She **struggled** to reduce her harmful drug seeking behaviors, but after being linked to services at the Sobering Center, she made **progress**. The team encouraged her to be a personal advocate for her mental health and medical treatment and helped her develop a mental health and medical safety plan.

She resided at ESP for 203 days, until June 2018, when it was determined that the client would **not be able to live independently** in her own unit. Through their assessment of her functional capacity, they felt that this client would be better served in a more **enriched care environment** and ultimately got her placed at a board and care home where her needs could be fully met. She continues to work with PATH on **maintaining her health and housing**.

STRATEGY E8 – ENHANCE THE EMERGENCY SHELTER SYSTEM



PUBLIC ACCOUNTABILITY

PERFORMANCE DATA

The following exhibits provide cumulative **performance data** for July 2017 through June 2018, the first **full fiscal year** of Measure H implementation:

- **EXHIBIT IIIA** – Outcomes for select HI strategy metrics, which demonstrate the significant progress most strategies have made since the last quarterly report.
- **EXHIBIT IIIB** – Data for five key strategies by Service Planning Area (SPA).
- **EXHIBIT IIIC** – Demographic information for individuals enrolled in, or served by, those same five key strategies, including graphs that provide a visual representation of the demographic data.



EVALUATION

The first annual HI **evaluation for FY 2016-2017** was finalized in August 2018. The independent evaluator has begun work on the 2017-2018 HI evaluation, which will assess the first year of Measure H implementation.

CEO is also currently working to procure contractors to perform intensive **strategy-level evaluations** for select HI strategies.

PUBLIC ACCOUNTABILITY

MEASURE H CITIZENS' OVERSIGHT ADVISORY BOARD

The Measure H Citizens' Oversight Advisory Board (COAB) was established to review all expenditures from the special sales tax, which Los Angeles County voters approved in 2016 to fund a broad-based, 10-year campaign to prevent and combat homelessness.

In addition to their regularly-scheduled meetings, the COAB also began hosting **Listening Sessions** to solicit input from persons with lived experience, homeless service providers, the faith-based community, and members of the public.

The COAB:

- Has held regular meetings on September 26, 2017, December 7, 2017, March 8, 2018, and June 7, 2018.
- Has held Listening Session at The Villages at Cabrillo in SPA 8 on August 14, 2018, and at Special Services for Groups – Homeless Outreach Program Integrated Care System Office in SPA 6 on May 3, 2018.
- Has scheduled their next regular COAB meeting for September 6, 2018.



FOR ADDITIONAL INFORMATION, PLEASE VISIT:

HOMELESS.LACOUNTY.GOV/COAB

RESPONSES TO BOARD MOTIONS

MAY 1, 2018 TO JULY 30, 2018

During the last quarter, CEO responded to **five** Board motions related to homelessness. Summaries of these reports follow.

Strengthening the Accountability of Measure H Funds (Item No.7, Agenda of April 10, 2018) Submitted on May 10, 2018

On April 10, 2018, the Board of Supervisors (Board) directed the CEO, in consultation with the Auditory-Controller (A-C), Los Angeles Homeless Services Authority (LAHSA), and County Counsel, to report back within 30 days with:

1. LAHSA's operational improvements;
2. Options to improve the outcomes and accountability of Measure H funds;
3. Increase capacity to administer Measure H funds;
4. LAHSA Chief Financial Officer (CFO) status and plan;
5. Comparison of LAHSA and County salaries and benefits;
6. LAHSA's challenges and barriers implementing Measure H-funded strategies.

The report back provided a response to each of the six directives identified above.

Directive 1: Per the Board's directive, the A-C initiated a review of the operational improvements that LAHSA has implemented in response to the A-C's fiscal operations review.



RESPONSES TO BOARD MOTIONS

Strengthening the Accountability of Measure H Funds (continued) (Item No.7, Agenda of April 10, 2018) Submitted on May 10, 2018

Directive 2: To address the Board's directive to provide options to improve the outcomes and accountability of Measure H funds, the CEO developed four options for consideration:

1. Routine monitoring of LAHSA's financial and contract operations;
2. County "Red Team" embedded in LAHSA;
3. County assumes LAHSA's fiscal responsibilities;
4. Insourcing of one or more LAHSA-led Measure H strategies.

Directive 3: Per the Board's request, the CEO surveyed all lead County departments/agencies and consulted with LAHSA on its on-going efforts to build capacity of non-profit service providers that receive Measure H funds.

Directive 4: As a possible short-term solution, the A-C and CEO identified two experienced A-C employees who could function as Interim CFO until a permanent CFO is onboard at LAHSA.

Directive 5: The CEO Classification and Compensation Unit compared LAHSA's benefits and salaries to those of the County and concluded that they are generally competitive and should not be a barrier to hiring and retaining qualified employees.

Directive 6: Per the Board's instructions, the CEO reached out to LAHSA to identify their challenges and barriers implementing Measure H-funded strategies and provided a detailed report to the Board.



RESPONSES TO BOARD MOTIONS

Mobile Shower Pilot Near Homeless Encampments (Item No. 11, Agenda of February 13, 2018) – Submitted on May 21, 2018

On February 13, 2018, the Board of Supervisors (Board) directed the Chief Executive Office (CEO), in collaboration with the Department of Public Health (DPH), the Department of Parks and Recreation (DPR), the Los Angeles Homeless Services Authority (LAHSA), and other County departments as needed, to work with Lava Mae and Shower of Hope to establish **mobile shower pilot programs** at Whittier Narrows Recreation Area and in East Pasadena, respectively.



The report back indicated that the East Pasadena program had only recently launched and would be included in a future report. The Whittier Narrows Recreation Area pilot launched on March 29. In the first six weeks of operation, the number of individuals utilizing Lava Mae showers at Whittier Narrows Recreation Area steadily increased to **nearly full utilization**, serving between 32 and 35 individuals during each of the final three weeks.

Participants were also able to **access services provided by outreach teams**, the Department of Public Social Services (DPSS), the Public Defender's Criminal Record Clearing Clinic, the Department of Public Health, the Sheriff's Department's Homeless Outreach Services Team, and a range of other providers. Lava Mae will continue to self-fund its operations at Whittier Narrows, with other partner agencies supporting their efforts. In the report, CEO-HI also indicated that it was working with the Office of Emergency Management (OEM) to lay the foundation for utilization of **shower trailers** owned by OEM to **expand the County's mobile shower pilot**.

RESPONSES TO BOARD MOTIONS

Child Care for Homeless Families (Item No. 26, Agenda of June 13, 2017) Submitted on June 5, 2018

On June 13, 2017, the Board directed the CEO to work with DPSS, the CEO's Office for the Advancement of Early Care and Education, the Department of Children and Family Services (DCFS), First 5 Los Angeles, and any other relevant departments or child care providers to report back on **barriers to accessing child care**, an **assessment of child care needs**, and recommendations to **increase access and funding** for child care for families experiencing homelessness. This was the fourth report back on the motion. The report noted progress on the following efforts:

- Reinforcement policy was issued to DPSS Greater Avenues for Independence (GAIN) Services Workers, instructing them to inform homeless CalWORKs families about **available services** and opportunities to **access subsidized child care services**.
- A **pilot program** launched in February 2018 in Service Planning Area (SPA) 7, which co-locates welfare-to-work staff at the Coordinated Entry System for Families (CESF) Lead Agency site one day per week, has connected 21 families to Stage 1 Child Care and 15 families to other subsidized child care. DPSS is working to expand the pilot to SPA 6. There is also discussion of the potential expansion of the co-location of Resource and Referral (R&R) agencies to additional CESF agencies.
- Proposal to **support and evaluate** a pilot to increase the number of homeless families receiving child care services.
- Forthcoming (July 2018) data collection in HMIS, which will **track prevalence** of child care needs among families.

CEO will provide another update on November 15, 2018.



RESPONSES TO BOARD MOTIONS

Service Planning Area (SPA)	2017	2018	% Change
1- Antelope Valley	3,825	3,203	-16%*
2- San Fernando Valley	7,341	7,738	+5%*
3- San Gabriel Valley	4,094	4,282	+5%*
4- Metro LA	14,844	14,218	-4%
5- West LA	5,411	4,401	-19%*
6- South LA	9,036	8,343	-8%*
7- East LA County	4,533	4,569	+1%
8- South Bay	5,964	6,011	+1%*
Totals	55,048	52,765	-4%

*Change is statistically significant

Los Angeles County Homeless Count (Item No.19, Agenda of May 15, 2018) Submitted on July 9, 2018

On May 15, 2018, the Board instructed the Chief Executive Office (CEO) to provide a report back on the **key findings** from the 2018 Point-in-Time Homeless County (PIT Count) in comparison to the 2017 PIT Count results.

The Los Angeles Homeless Services Authority (LAHSA) released the results of the 2018 PIT Count on May 31, 2018; the results showed a **modest decrease** in the countywide homeless count, demonstrating **initial impact** of the Homeless Initiative strategies, including Measure H funding, which began in July 2017.

In the report, the CEO indicated that these results do not point to a need to re-assess the geographic distribution of Measure H funds, the distribution of funds within specific Measure H strategies, or the distribution of funds among specific Measure H strategies. Rather, the 2018 PIT Count findings **reinforce** the Board's direction regarding Measure H expenditures.



RESPONSES TO BOARD MOTIONS

Service Planning Area (SPA) Weekend Homeless Outreach (Item No. 2, Agenda of May 15, 2018) – Submitted on July 23, 2018

On May 15, 2018, the Board directed the CEO, in conjunction with LAHSA and the Health Agency, to allocate funding to support **one additional LAHSA homeless engagement team (HET)** on weekends in SPA 3; report back in 30 days with a countywide implementation plan to reserve shelter beds and/or motel vouchers for individuals engaged by **weekend teams**; report back every six months with data on weekend outreach; and report back in 60 days with recommendations for effective models for **expanding access to services and interim housing** outside of normal business hours.

The report indicates that funding has been added for FY 2018-19 to add an HET and **Multi-Disciplinary Team (MDT)** in each SPA to provide weekend outreach. The HET will be onboard and trained by October 2018 and the MDTs will be onboard and trained by Spring of 2019. In addition, per Board instruction, a **second weekend team, specific to SPA 3**, will be deployed in August 2018, using existing staff who will work overtime to add weekend coverage in the region. The report details the reasons why the CEO and LAHSA do not recommend implementation of a reservation system for shelter beds or motel vouchers, instead suggesting that **Monday shelter intakes be prioritized** for individuals engaged on the weekends and that motel vouchers be utilized for vulnerable individuals and families who are at risk if they remain on the streets over the weekend. The report also provides recommendations for effective models of expanding access to services outside of normal business hours, including those pertaining to **training, pay and benefits, partnership** with law enforcement and Department of Mental Health crisis teams, supervision, and safety.



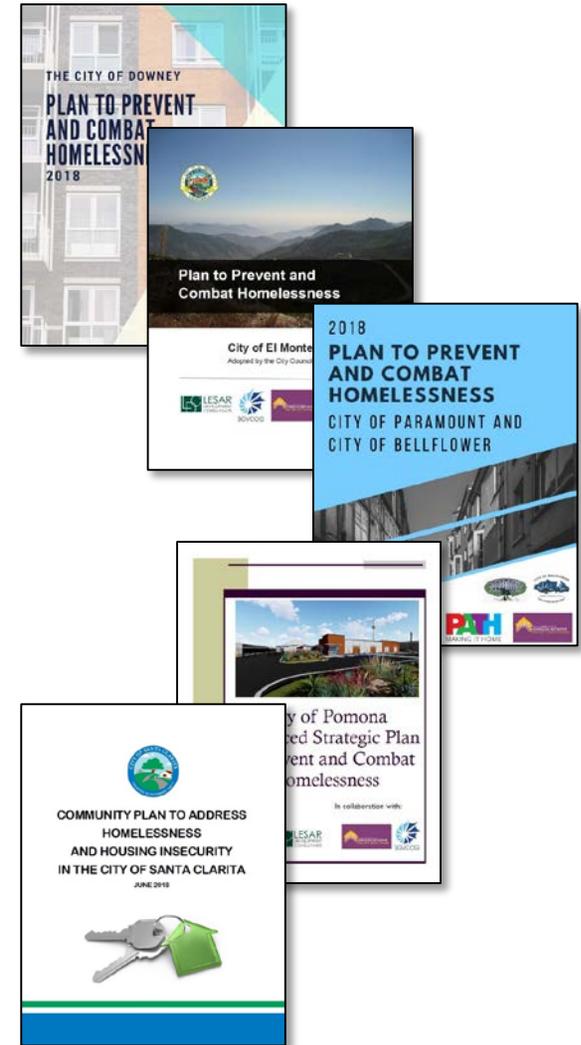
OTHER KEY ACTIVITIES

CITIES AND COUNCILS OF GOVERNMENTS (COGs)

In 2017, the Board allocated over **\$2,500,000** for homelessness planning **grants for cities** in the Los Angeles Continuum of Care and regional coordination services by Councils of Governments (COGs). On May 15, 2018, the Board also approved **continued funding** to support the COGs' efforts.

The HI has continued to provide **technical assistance** to cities and COGs as part of the cities' homelessness planning efforts to **promote strategic alignment** with HI strategies and the Coordinated Entry System (CES). Below are **key efforts and milestones** in working with cities and COGs:

- **Cities' Homelessness Planning Efforts** – A total of **41 cities** have submitted draft or final **Homelessness Plans** that aim to **prevent and combat homelessness**. Outstanding Final Plans will be submitted in August 2018.
- **Implementation of Cities Plans** – On September 4, 2018, the Board will consider the CEO's recommendations to **support the successful implementation of cities' homelessness plans** from January 2019 through June 2020.



OTHER KEY ACTIVITIES

AB 210 - IMPLEMENTATION AND PRIORITIZATION OF HOUSING AND SERVICES FOR HEAVIEST USERS OF COUNTY SERVICES

County-sponsored AB 210 was signed into law by the Governor on October 7, 2017, and became effective January 1, 2018. AB 210 authorizes counties to establish homeless adult and family multidisciplinary teams to facilitate the **expedited identification, assessment, and linkage of homeless individuals and families to housing and supportive services** within the County. It allows participating agencies to **share confidential information** to coordinate housing and supportive services, ensure continuity of care, and reduce duplication of services.

- The HI has worked with County Counsel and participating County departments and agencies to **develop key documents** that will govern the **sharing of confidential information** within these teams, including a protocol and Countywide policies and procedures.
- County Departments and other agencies wishing to participate in AB 210 information sharing must sign a **Participating Agency Agreement (PAA)**, indicating that they intend to participate and will abide by the rules laid out in the protocol, policies and procedures, and statute. The following County Departments and agencies have signed PAAs: Department of Health Services (DHS); Department of Mental Health (DMH); Department of Public Health (DPH); Department of Public Social Services (DPSS); Sheriff's Department (LASD); Public Defender (PD); Probation, Workforce Development, Aging, and Community Services (WDACS); Military and Veterans Affairs; the Housing Authority of the County of Los Angeles (HACoLA), and the Los Angeles Homeless Services Authority (LAHSA).
- During **Phase 1 of implementation**, participating agencies in AB 210 information sharing will include DHS, DMH, DPH, DPSS, LASD, LAHSA, Probation, and their contractors. Several dozen **contractors** have completed, or are in the process of completing their PAAs. Further **outreach to contractors is ongoing**.



OTHER KEY ACTIVITIES

AB 210 - IMPLEMENTATION AND PRIORITIZATION OF HOUSING AND SERVICES FOR HEAVIEST USERS OF COUNTY SERVICES (continued)

- The required [training for all AB 210 MDT](#) members began in August 2018. Participants will also be able to electronically accept the Employee Participation and Confidentiality Agreement at the conclusion of the training. By the end of [August, Phase 1 of implementation will begin](#).
- In consultation with County Counsel, the HI developed a fact sheet regarding the [interaction between AB 210 and the Health Information Portability and Accountability Act \(HIPAA\)](#), which will assist Participating Agencies in complying with federal laws while utilizing AB 210 information sharing authority.
- Additional participating agencies will be included in [Phase 2](#), which will launch upon completion of an automated system to facilitate information sharing authorized by AB 210. The Chief Information Office is [leading the development of this system](#). A workgroup has been meeting to determine the business requirements for the system; upon completion of this process, an [RFP will be released](#).

The new law will considerably aid in the County's efforts to [prioritize the care of high-cost homeless single adults](#). Since December 2016, the CEO has made available to eligible County departments files with the names of their clients who are among the 5% of homeless single adults identified as the [heaviest users of County services](#). These files have not included any past or current service information due to confidentiality restrictions. However, with the authority granted under AB 210, in August, once staff handling the lists have completed AB 210 training, the CEO will release the next version of the 5% list with past and current service information included; as a result, participating County departments will know if individuals on their lists are utilizing other departments' services. AB 210 will greatly [enhance the County's ability to prioritize housing and related services](#) for heavy users of County services, as directed by the Board on February 9, 2016.



OTHER KEY ACTIVITIES

JOB FAIRS / JOBS COMBATting HOMELESSNESS WEBSITE

The webpage, www.jobscombattinghomelessness.org, is dedicated to connecting homeless service providers in all eight Service Planning Areas to job seekers. Please see below for details on the **next job fair** co-hosted by the County's Homeless Initiative, Los Angeles Homeless Services Authority, City of Los Angeles' Mayor's Office, the County's Workforce Development, Aging and Community Services Department, and City of LA Economic and Workforce Development Department.

SEPT. 26, 2018

UPCOMING HOMELESS SERVICES PROFESSIONALS JOB FAIR WILL BE HELD AT

LOS ANGELES VALLEY COLLEGE
5800 FULTON AVE., VALLEY GLEN, CA 91401



FOR A PAYCHECK WITH A PURPOSE, PLEASE VISIT:

JOBSCOMBATtingHOMELESSNESS.ORG

32,500+

**VISITS TO THE JOBS
COMBATting HOMELESSNESS
WEBSITE SINCE
FEBRUARY 2018**

972

**POSITIONS FILLED BETWEEN
DECEMBER 2017
AND MAY 2018**

OTHER KEY ACTIVITIES

LOS ANGELES HOMELESS OUTREACH PORTAL (LA-HOP)

On July 19, 2018, the Homeless Initiative and LAHSA launched the [Los Angeles Homeless Outreach Portal \(LA-HOP\)](#), a new Countywide Web-based portal that channels [outreach support](#) to people experiencing homelessness. Funded by Measure H, the [mobile-friendly](#) platform empowers members of the general public, first responders, government agencies/offices, and service providers to [provide information on homelessness to persons](#) on the street and request outreach.

LA-HOP ([la-hop.org](#)) is a valuable new tool to get services to vulnerable residents living on the street and encampments across the County. It makes it easier and more efficient [for the public to request help](#) and have outreach workers dispatched to [connect homeless persons with services and housing](#). The portal takes the guesswork out of figuring out geographic boundaries by [seamlessly routing requests](#) and [tracking the response](#). An Outreach Coordinator in each region serves as the “air traffic controller” for all requests and deploys the most appropriate outreach team with the [goal of reducing response times](#) to those in need. Portal-related data will be included in the next HI quarterly report in November 2018.



EXHIBITS

EXHIBIT I:

**APPROVED COUNTY STRATEGIES TO COMBAT HOMELESSNESS
IMPLEMENTATION STATUS AT-A-GLANCE**

EXHIBIT II:

STATUS OF STRATEGIES TO COMBAT HOMELESSNESS

EXHIBIT IIIA:

HOMELESS INITIATIVE PERFORMANCE DATA BY STRATEGY

EXHIBIT IIIB:

**SELECT HOMELESS INITIATIVE STRATEGY (B3, B7, D7, E6, E8)
PERFORMANCE DATA BY SERVICE PLANNING AREA (SPA)**

EXHIBIT IIIC:

**DEMOGRAPHIC ENROLLMENT/SERVICE DATA FOR SELECT
HOMELESS INITIATIVE STRATEGIES**

